

## The connection drops out after a few minutes.

Visit our website to ensure that you have the most up to date firmware version. Firmware available from the [downloads page](#).

The InFusion® range will vary, depending on many variables such as distance, but also wall thickness (eg. solid brick walls can greatly influence the effective range).

The InFusion® uses 802.11b WiFi to connect to the internet, a standard which uses similar frequencies to products such as cordless telephones (e.g. 2.4GHZ). Some Older appliances such as vacuum cleaners, blenders etc can generate interference known as RF noise.

Other sources of interference might be other routers to other networks.

Ensure there aren't too many WiFi devices attempting to connect to the same access point. Home WiFi routers are limited to the number of devices that may connect to them. Commercial WiFi Routers such as McDonalds Hotspots can handle more devices.

If the InFusion® begins streaming then cuts stream or loses connection every minute, please check the Router and configure to 802.11b only, and also remove WEP or any other Security, and change to MAC security only. The MAC address of your InFusion® can be found under the Information Menu (page 22 of the manual).

The current station that you are connected to may be experiencing technical difficulties. Please try selecting a different station.